

Annex. Learning outcomes and criteria for verification within individual units – logistics technician

Learning outcomes and criteria for verification within the ‘Health and Safety at Work’ unit	
Learning outcomes	Verification criteria
Student: Complies with rules on health and safety at work, fire protection, environmental protection and ergonomics.	<p>Student:</p> <ul style="list-style-type: none"> – uses terminology on health and safety at work, fire protection and environmental protection – organise work with the required level of protection of health and life against risks in the working environment – describes fire protection rules – identifies fire safety information signs – pays attention to others implementing principles of health and safety at work, fire safety, environmental protection and ergonomics; – uses personal protective equipment in the execution of professional tasks – applies the rules for the organisation of workstations related to the use of equipment – uses instructions for the use of technical equipment in the performance of professional tasks
Learning outcomes and criteria for verification within the ‘Organisation of warehouse work’ unit	
Learning outcomes	Verification criteria
Student: characterises storage facilities and equipment for the performance of professional tasks	<p>Student:</p> <ul style="list-style-type: none"> – uses stock storage facilities in accordance with the established storage system – selects measuring equipment and auxiliary equipment for determining the quantity and quality of stock – uses additional equipment in the storage processes – uses short-lived transport equipment for the movement of stock in the warehouse
characterises storage processes	<ul style="list-style-type: none"> – specifies the operations carried out in each storage area – indicates the steps to be followed during the execution of the storage operations
optimises the use of space and storage space	<ul style="list-style-type: none"> – uses methods to determine the best solution for space and storage space
uses statistical measures to perform professional tasks	<ul style="list-style-type: none"> – calculates core statistical indicators – uses the results of statistical analysis in carrying out professional tasks
secures documents to be kept	<ul style="list-style-type: none"> – prepares and stores documents for storage in accordance with the internal procedure
Learning outcomes and criteria for verification within the unit “Storage, reception and distribution of stock”	
Learning outcomes	Verification criteria
Student:	Student:

monitors stock	<ul style="list-style-type: none"> – sets out systems and facilities for monitoring stockholding conditions – selects equipment to monitor storage conditions – monitors the actual stock situation in storage – adjusts stock storage conditions based on the observation of stock changes and readings on monitoring devices – calculate stock (e.g. current, maximum, securing)
stores stock, taking into account their natural and technical susceptibility to storage	<ul style="list-style-type: none"> – selects the method of storage to the natural and technical susceptibility of stock – selects the optimal storage place for stock – means the location of stock in storage
complies with management rules packaging, auxiliary materials and waste in the warehouse	<ul style="list-style-type: none"> – describes packaging classified according to different criteria – store packaging, waste and secondary raw materials in accordance with the guidelines – documents packaging management in storage processes – secures waste and secondary raw materials in accordance with the law
takes goods into a warehouse	<ul style="list-style-type: none"> – uses equipment to assist the entry of goods into the warehouse – reads the labels on the packaging in order to properly receive and protect the goods – carries out the quantitative collection of the goods – performs qualitative acceptance of goods – uses measuring devices when goods are taken into storage – selects the storage location of the incoming goods – prepares stock intake documentation in accordance with internal requirements
releases stock (e.g. materials, finished goods, goods) from the warehouse	<ul style="list-style-type: none"> – completes stock to be delivered according to order – describes the safety features issued for the transport of cargo units – selects packages into stock or cargo, means of transport and order conditions – secures cargo in accordance with applicable rules – marks supplies, loads or transport packages as required – carries out a quantitative and qualitative check of the stock or cargo delivered – prepares stock delivery records in accordance with internal requirements
Learning outcomes and criteria for verification within the unit “Securing the stock balance”	
Learning outcomes	Verification criteria
Student:	Student:

secures and controls assets and stock balance	<ul style="list-style-type: none"> – secures the company's assets in the warehouse using the security systems used in the warehouse – describes the procedure for carrying out checks on the quantity and quality of stock – describes the inventory procedure – participates in the inventory in various roles – compiles inventory documentation
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Learning outcomes and criteria for verification within the unit "Customer Service"

Learning outcomes	Verification criteria
Student:	Student:
conducts a sales conversation in accordance with interpersonal communication rules	<ul style="list-style-type: none"> – recognises the storage needs of customers and contractors – applies the principles of interpersonal communication when conducting a sales conversation
prepares the commercial offer of the warehouse	<ul style="list-style-type: none"> – selects the commercial offer of the warehouse to the customer's needs – prepares a commercial offer of the warehouse to the customer or the contractor
conducts the complaint processing	<ul style="list-style-type: none"> – processes complaints – prepares a reply to a complaint – secures goods accepted for expert evaluation

Learning outcomes and criteria for verification within the unit "Planning, organising and documenting transportation processes"

Learning outcomes	Verification criteria
Student:	Student:
plans to implement transportation services	<ul style="list-style-type: none"> – draws up the transportation service execution plan on the basis of the terms of the assignment – sets out methods for determining the best route – calculates the driving and working time of the means of transport – defines the itinerary – selects the technical means to carry out loading, handling and unloading during the transport service – selects the means of transport to the quantity and type of cargo, the conditions of the order, the number of persons transported or the live animals
organises transportation processes	<ul style="list-style-type: none"> – defines the characteristics of cargo that determine their transportability – manages transport packaging as required – prepares loading units according to order, type of good and technology – labels cargo and means of transport as required

	<ul style="list-style-type: none"> – selects the system and accessories for securing the load – secures cargo in accordance with applicable rules – selects systems for monitoring and recording means of transport and cargo
documents the implementation of transport processes	<ul style="list-style-type: none"> – distinguishes documents used in the transport process in different transport modes – compile the documentation necessary to perform the transport service according to the chosen technology – assess the correctness and completeness of the prepared documentation
Learning outcomes and criteria for verification within the unit “Communication in English”	
Learning outcomes	Verification criteria
Student:	Student:
uses basic vocabulary in English enabling the professional activities to be carried out	<ul style="list-style-type: none"> – understands simple oral, explicit and standard English language – examines and interprets short written texts related to the performance of typical professional activities – identifies and applies language means to carry out professional activities – formulates short and understandable words and written texts on their own; – uses some formal English – simplifies (if necessary) statements, replaces unknown words with others, uses non-verbal means – completes the Log of Practice in English
Learning outcomes and criteria for verification within the unit ‘Personal and social competence’	
Learning outcomes	Verification criteria
Student:	Student:
respects the principles of good behaviour and work ethics	<ul style="list-style-type: none"> – applies the principles of good behaviour – applies generally accepted standards of behaviour in the working environment, taking into account the culture of the host country – complies with the principles of dress code in the workplace
improves professional skills	<ul style="list-style-type: none"> – shows willingness to acquire new skills on their own initiative – improves performance of professional tasks (e.g. in terms of quality/speed of work)